





### Zavanti + Donnabrook

Delivering Smarter Communication Solutions for the Housing Sector

## Unlock Seamless Connection with Donnabrook + Zavanti



The Zavanti software suite offers a comprehensive end-to-end solution for social housing providers and property companies. Donnabrook can help providers embed platforms like RingCentral into Zavanti to deliver more efficiency and better tenant experiences. Donnabrook, a trusted partner in operational communications, brings over 25 years of experience helping housing providers improve how they connect—internally and with residents. Through its partnership with Zavanti, Donnabrook delivers tailored communication solutions that scale with your operations.

#### Why Donnabrook?

- Deep understanding of communication workflows in housing operations
- Proven experience delivering secure, scalable outcomes across the sector
- Trusted enablement partner for Zavanti clients across Australia and beyond
- Lifecycle guidance—from readiness assessment and transition through to ongoing oversight and optimisation

# Smart Communications — Zavanti x Donnabrook



The Zavanti software suite provides seamless client communication capabilities and full access to historical data. Donnabrook empowers teams to leverage cloud-based tools like RingCentral, which offer voice, video, messaging and contact centre features all from one unified platform. The focus: giving your operations more control, visibility and agility. Partnering with Donnabrook and Zavanti is not only simple, but logical. The integration of your telephony platform with Zavanti ensures all client communications are stored on and accessible from the one system.

#### Contact

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#### Real-World Impact—Why Donnabrook?

"Our collaboration with Donnabrook, has been instrumental in the successful investigation and implementation of a new Unified Communications system. Donnabrook's assistance in providing ongoing support and connections to valuable consultants and resources has significantly enhanced our systems, taking them beyond our expectations.

We highly value their contributions and look forward to continued collaboration as we evolve our technology infrastructure. Our staff can access the system from anywhere in the world. We're excited to use it as a 'follow the sun' contact centre..."

- Home in Place, Group CTO

## A Partnership Built for Purpose

Zavanti and Donnabrook are aligned by a commitment to practical innovation. Together, we deliver outcome-focused solutions for housing and property providers led by Zavanti's industry expertise and Donnabrook's consultative delivery model. The result is communications built to adapt, support, and scale with your operations.

#### **About Zavanti**

With a head office in Sydney, Australia and staff based around Australia, NZ and the USA, Zavanti has been providing leading-edge property software and support for the real estate industry for over30 years.

Solution Overview

**Products and services** 

- ERP: Our powerful finance system designed for real estate and property industries
- Feasibility software: For property development analysis
- CRM: Advanced sales, marketing and customer management solutions

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